Remote Access Using The New York Eye & Ear Infirmary of Mount Sinai Secure Web VPN

OVERVIEW

The New York Eye & Ear Infirmary of Mount Sinai Remote Access (VPN) home page allows remote access to the Infirmary's internal network, providing access to a user's network files, email, and the Meditech HIS while providing the overall experience of being at an Infirmary PC on campus.

REQUIREMENTS

All user PCs are required to meet the following criteria:

- 1) One of the following operating systems:
 - o Microsoft Windows 8
 - o Microsoft Windows 7
 - o Microsoft Windows Vista
 - Microsoft Windows XP Service Pack 3
 - o Microsoft Windows XP Service Pack 2
 - Microsoft Windows XP Service Pack 1
 - Microsoft Windows XP (no service pack)
- 2) An anti-virus program installed as well as up to date signatures.

Below is a list of supported anti-virus programs:

- o McAfee Antivirus
- o Norton Antivirus
- o Panda Antivirus
- F-Secure Antivirus
- o e-Trust Antivirus
- o AVG Antivirus
- o Avast Antivirus
- 3) Administrative access to the PC (you must have the ability to install and configure programs on the machine)

If these requirements are not met, the software will not download to your computer

BROWSER REQUIREMENTS

The following browsers are currently supported:

• Internet Explorer 7 or higher

SETTING PRE-REQUISITES

• If using Internet Explorer, Active X must be installed on the machine

The following Internet Explorer setting modifications need to be performed for proper download of the software

In Internet Explorer 6 or higher,

- 1) Right click on the blank area where the red star is shown below (please note there will not actually be a red star in your browser)
- 2) Make sure "Menu Bar" option is checked "ON"

	×	~	Menu bar 8
File Edit View Favorites Tools Help		 ✓ 	Favorites bar Command bar Status bar Google Toolbar Lock the toolbars Show tabs on a separate row Restore Move Size Minimize
			Maximize
		x	Close Alt+F4

3) Go to "Tools", then select "Compatibility View settings"

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4) In Compatibility View Settings, make sure to add "nyee.edu" to "Websites you've added to Compatibility View". After the site is added, you can close the window by pressing the "Close" button

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nyee.edu	Add		Add
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REMOTE ACCESS

After the above settings have been configured, you may access the VPN site by typing <u>https://webvpn.nyee.edu</u> into your browser. All software that is needed to access the VPN site will be downloaded from the site.



Cisco Secure Desktop is checking your PC for compatibility; ActiveX will prompt to install "AnyConnect Secure Mobility Client" as can be seen from image below click "Install"

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	ululu cian	Coourse Dealthon		
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	A WebLaunch	Using ActiveX for Installation		
	Platform	Please look at the top of your browser for t information bar:	the A	
	- ActiveX	This site might require the following ActiveX co Install ActiveX Control		
	🔲 - Java Detection	What's the Risk? Information Bar Help		
	- WebLaunch	To proceed with set up, select "Install Activ Control". If you are an administrator of this	reX	
	- Access Denied	device, please accept the UAC prompt if yo it, otherwise, please select Cancel. Continuing in 27 seconds [ckin]	ou see 🗸	
	- Success			
	🔲 - Access Denied	Dow	nload	

Ones "AnyConnect Secure Mobility Client" is installed, your system should be validated.

webLaunch	System valuated
 Platform Detection ActiveX Java Detection WebLaunch Access Denied Critical Error 	Cisco Secure Desktop successfully validated your system. Success. Reloading. Please wait
- Success	Download

(Please note: Success. Reloading. Please wait.. (It can take up an minute before you get to the login screen)

Enter your VPN username, password & select the proper group that you belong to. Select the "OK" button when finished.





The NYEEI VPN Website will load. Select "Terminal Servers" from the options on the left of the screen. There are two links presented here. The first link is for Internet Explorer users. The second link is for users of other browsers. Please select the appropriate link for your browser.

Logout		
Home Terminal Servers Terminal Servers Remote Desitop works best with Internet Explorer Users AnyConnect Remote Desitop Tested with Firefox, Opera, Safari, & all MAC Browsers	Terminal Services Client Help The Microsoft Terminal Services Client provides any Sun Java 1.4+ equipped browser with access to corporate terminal servers. Diameter Services Diameter Services To connect to Microsoft Terminal Services, do one of the following: . Click a link to the computer on this page to connect to it (assuming your system administrator added the link). . Click a link to the computer on this page to connect to it (assuming your system administrator added the link). . Coose the rdp://option next to the Address Field, enter the name of the host into the Address text box along with any optional parameters you want, then click Browse. For example: Diameter Diameter Diameter Diameter Diameter Structure Diameter Diame	
	Completing the Address Field The format of the text to enter into the address field to establish a session with a Microsoft Terminal Services is: server:port/?parameters server:port/?parameters Computer how required attribute. Enter the name of the computer hosting the Microsoft Terminal Services. You can ask someone with access to the computer to go to the Start > (Settings >) Control Panel > Performance and Maintenance > System >) Computer Name tab and read the value of 'Full computer name' to you. The name is case-insensitive. port is the virtual address within the remote computer hosting the Microsoft Terminal Services. Entering the port number is optional. The default value, 3389, matches the well-known port number for Microsoft Terminal Services. paremeters is an optional query string consisting of parameter-value pairs. Type a question mark before entering the first parameter value pair. Separate each parameter- value pair that follows with an ampersand. The following you mark above the position of these characters: Serve:port/?Parameteri=walue&Parameters/walue@Address. You may enter the parameters in any order, however, do not enter all of them. We recommend entering the findered recome. Wich To chart the and the Indicess.	

If you are using Internet Explorer, you may see a warning before a connection is made to the remote computer. Please click on the "Connect" button at the bottom of the box.

This rem where th	ote connection could ha is connection came from	rm your local or remote computer. Do not connect unless you know a or have used it before.
	Type:	Remote Desktop Connection
69	Remote computer:	127.1.2.3
Allow the	e remote computer to acc	cess the following resources on my computer:
	Clipboard	V Printers
Changes	to these options apply t	o this connection only.

A new window will open displaying a Windows 2008 R2 login screen prompting for you for your NYEEI username & password. This is the username & password that you would use to access the network including Email, Meditech 6.0. etc..

Password
Log on to: ny ee <u>How do I log on to another domain?</u>
Switch User
Windows Server 2008 R2 Enterprise

The remote desktop supplies users with a familiar Windows based environment, giving you access to Meditech, the Microsoft Office suite of applications, and Internet Explorer. Clicking on "My Computer" will also give you access to your "X" & "Y" drives if applicable.

In order to access Meditech 6.0 EMR system, double click on the NYE.LIVEF icon as shown below



To exit the remote desktop, select the "Start" button and "Log Off..." menu options.

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Internet Explorer Microsoft Outlook 2010		
	Documents	
Computers		
	Computer	
	Network	
	Control Panel	
	Devices and Printers	
	Administrative Tools	
	Help and Support	
	Run	
All Programs	Windows Security	
Search programs and files	Log off	
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Logging out will bring you back to the Terminal Services Launch screen. Here you can logout of the VPN session by clicking on "Logout" or simply by closing the browser.



If you have any questions or problems with Remote Access, please contact the NYEE Help Desk at 212-979-4273