AUTOLOGOUS SERUM EYE DROPS

ORDERING AND PICK UP INSTRUCTIONS

1. **Order/Prescription**
   - Only the medical staff of Hospitals within the Mount Sinai Health Group may order autologous serum eye drops to be picked up at the New York Eye and Ear Infirmary.
   - The ordering physician must fax a New York Blood Center prescription to the New York Blood Center (NYBC) as per their instructions.

2. **Appointment**
   - After the prescription form is faxed, the patient should call the NYBC appointment line and request a serum eye drop appointment as per instructions.

3. **Pick Up**
   - The ordering physician must complete a “Request for Release of Autologous Serum Eye Drops Form” and fax it to the NYEE Laboratory for EACH ASED order. Refills will not be accepted by NYEE.
   - The NYBC will call the patient when the eye drops are ready. At that time, the patient will schedule a day to pick up the ASED at the NYEE Laboratory. The hours of operation for eye drop pick up is 10 am to 4 pm Monday-Thursday.
   - On the scheduled day for pick up, the patient must come IN PERSON to:
     New York Eye and Ear Infirmary
     Department of Pathology and Laboratory Medicine
     310 East 14th Street, 3rd Floor North Building
     New York, NY 10003
   - The patient must bring a government issued picture ID with the same Name and DOB that you used when donating blood at NYBC.
   - If the ASED are not picked up by 4 pm on the scheduled delivery date, the eye drops will be returned to the NYBC another delivery date must be scheduled.

4. **Instructions for Use**
   - THESE DROPS ARE PREPARED BY THE NEW YORK BLOOD CENTER
   - PLEASE REFER YOUR PATIENT TO THE INSTRUCTIONS PROVIDED BY THE NYBC
   - PATIENTS MUST CONTACT THEIR OPHTHALMOLOGIST FOR ALL CLINICAL QUESTIONS